

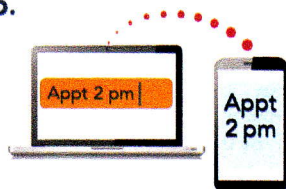
Thank you for choosing Frontier. Visit [business.frontier.com](http://business.frontier.com) to get the latest information on products, special offers and resources available to your business.

### Account Summary

<b>New Charges Due Date</b>	<b>7/05/16</b>
Billing Date	6/10/16
Account Number	361-588-7717-081988-5
PIN	5227
Previous Balance	50.29
Payments Received Thru 5/27/16	-50.29
Thank you for your payment!	
Balance Forward	.00
New Charges	48.55
<b>Total Amount Due</b>	<b>\$48.55</b>

### Text your customers before your competitors do.

- Send and receive texts on your computer or mobile device
- Use your existing business landline number
- No new equipment required



**Frontier Texting  
for Business**  
starting at just

**4.99**

with qualifying  
business phone and  
Internet package

**1866.408.0792 | [FrontierTexting.com/Promo](http://FrontierTexting.com/Promo)**

A one-time \$20 activation fee applies. Taxes, governmental and Frontier-imposed surcharges and other terms and conditions apply. Frontier reserves the right to withdraw this offer at any time.

©2016 Frontier Communications Corporation.

**Frontier**  
TEXTING

Powered by zipwhip

## Manage Your Account

### To Pay Your Bill

**Online:** [Frontier.com](http://Frontier.com) **1.800.801.6652**

**Pay by Mail**

### To Contact Us

**Chat:** [Frontier.com](http://Frontier.com) **Online:** [Frontier.com/helpcenter](http://Frontier.com/helpcenter)

**1.800.921.8102**

**Email:** [ContactBusiness@ftr.com](mailto:ContactBusiness@ftr.com)

## CURRENT BILLING SUMMARY

Local Service from 06/10/16 to 07/09/16

Qty Description	361/588-7717.0	Charge
<b>Basic Charges</b>		
Business Line - 2 Yr Term		23.50
Access Recovery Chrg-Bus		1.17
Federal Subscriber Line Charge - Bus		6.50
Erate Credit		-1.92
Federal USF Recovery Charge		1.37
TX State Universal Service Fund Surcharge		.78
Cost of Service Surcharge		.04
TX State 911 Equalization Surcharge		.06
Matagorda County 911 Surcharge		.50
<b>Total Basic Charges</b>		<b>32.00</b>
<b>Non Basic Charges</b>		
ELC Blessing - Bus		7.00
TX State Universal Service Fund Surcharge		.23
Cost of Service Surcharge		.01
<b>Total Non Basic Charges</b>		<b>7.24</b>
<b>Toll/Other</b>		
Minimum Usage Charge		3.96
Frontier Com of America -Detailed Below		1.04
Other Charges-Detailed Below		2.99
TX State Universal Service Fund Surcharge		.03
FCA Long Distance - Federal USF Surcharge		1.29
<b>Total Toll/Other</b>		<b>9.31</b>

**TOTAL 48.55**

## \*\* ACCOUNT ACTIVITY \*\*

Qty Description	Order Number	Effective Dates	
1 Carrier Cost Recovery Surcharge	AUTOCH	6/10	2.99
361/588-7717		<b>Subtotal</b>	<b>2.99</b>
	<b>Subtotal</b>		<b>2.99</b>

## Detail of Frontier Com of America Charges

Toll charged to 361/588-7717

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
1	MAY 13	2:21P	1.4	DD	BAMMEL TX (281) 453-5302	.09 M
2	MAY 13	4:48P	.9	DD	HOUSTON TX (713) 558-8770	.06 M
3	MAY 16	5:01P	.5	DD	WHARTON TX (979) 532-2119	.03 M
4	MAY 24	4:08P	1.4	DD	AUSTIN TX (512) 322-2875	.09 M
5	MAY 26	1:13P	1.8	DD	HOUSTON TX (713) 799-2017	.11 M
6	MAY 26	1:56P	.8	DD	HOUSTON TX (713) 799-2017	.05 M
7	MAY 26	1:57P	.8	DD	HOUSTON TX (713) 799-2017	.05 M
8	MAY 27	2:11P	.9	DD	HOUSTON TX (713) 587-9086	.06 M
9	MAY 31	1:12P	.3	DD	HOUSTON TX (713) 782-6100	.02 M
10	MAY 31	1:13P	.8	DD	HOUSTON TX (713) 782-6100	.05 M
11	MAY 31	2:29P	1.0	DD	SCRANTON PA (570) 961-4888	.06 M
12	MAY 31	3:35P	1.4	DD	KNOXVILLE TN (865) 219-5811	.09 M
13	JUN 02	3:12P	1.0	DD	RIFLE CO (970) 625-3549	.06 M
14	JUN 03	1:43P	3.6	DD	EL PASO TX (915) 496-2044	.22 M
					<b>Subtotal</b>	<b>1.04</b>

## Summary of M- Calls

Calls: 14 Minutes: 16.6 Charge: 1.04

## Legend Call Types:

DD - Day

## CUSTOMER TALK

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of \$32.00 by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Effective June 30, 2016, the late payment grace period will expire. Frontier will begin assessing a late payment charge based on the outstanding balance that is not paid by the New Charges Due Date. Please call Customer Service with any questions.

Frontier regularly publishes proposed changes in its rates or terms for basic network services in the Texas Register through the Office of the Secretary of State. Texas Register notices are available online at [www.sos.state.tx.us](http://www.sos.state.tx.us) or by calling Frontier toll-free at 800-921-8101 residential or 800-921-8102 business.

Frontier Communications and its affiliates (collectively "Frontier") would like to offer you products and services that best meet your needs by using information about services you have already purchased from Frontier. To do this, Frontier may use your customer proprietary network information (CPNI), which includes your current services, how you use them, and the related billing of those services to determine which new products or services might best meet your needs. Protecting the confidentiality of your CPNI is your right and our duty under federal law.

You may choose not to allow us to use your CPNI to offer you additional products or services, such as, long distance, High-Speed Internet, or bundled packages. If Frontier's use of your customer information for this purpose is acceptable to you, you do not need to take any action. Your consent to Frontier's use of your CPNI will be inferred after thirty (30) days. If you wish to restrict Frontier's use of your CPNI, you may call 1-877-213-1556 or visit [www.frontier.com/cpni](http://www.frontier.com/cpni).

Even if you consent to Frontier's use of your CPNI, as described above, you can change your mind at any time and contact customer service to make that change. Any restriction of Frontier's use of your CPNI will stay in effect until you notify us otherwise. If you choose to restrict access to your CPNI, your service will not be affected - you will continue to receive the same high quality services from Frontier. You should know that restricting Frontier's use of your CPNI will not eliminate all of our marketing contacts with you. You may still receive marketing contacts that are not based on your restricted CPNI. Frontier takes the privacy of customer information seriously and appreciates the opportunity to provide high quality communications services to you.





Thank you for choosing Frontier. Visit [business.frontier.com](http://business.frontier.com) to get the latest information on products, special offers and resources available to your business.

PALACIOS LIBRARY  
**Your Monthly Invoice**

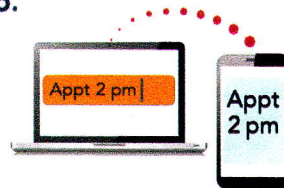
Page 1 of 4

**Account Summary**

<b>New Charges Due Date</b>	<b>6/27/16</b>
Billing Date	6/01/16
Account Number	361-972-3234-012869-5
PIN	6426
Previous Balance	202.54
Payments Received Thru 5/17/16	-202.54
Thank you for your payment!	
Balance Forward	.00
New Charges	100.85
<b>Total Amount Due</b>	<b>\$100.85</b>

**Text your customers  
before your competitors do.**

- Send and receive texts on your computer or mobile device
- Use your existing business landline number
- No new equipment required



**Frontier Texting  
for Business**  
starting at just

**4.99**

with qualifying  
business phone and  
Internet package

**1866.408.0792 | [FrontierTexting.com/Promo](http://FrontierTexting.com/Promo)**

A one-time \$20 activation fee applies. Taxes, governmental and Frontier-imposed surcharges and other terms and conditions apply. Frontier reserves the right to withdraw this offer at any time.

©2016 Frontier Communications Corporation.


**Frontier**  
TEXTING

Powered by zipwhip

**Manage Your Account**

**To Pay Your Bill**

 **Online:** [Frontier.com](http://Frontier.com)  **1.800.801.6652**

 **Pay by Mail**

**To Contact Us**

 **Chat:** [Frontier.com](http://Frontier.com)  **Online:** [Frontier.com/helpcenter](http://Frontier.com/helpcenter)

 **1.800.921.8102**  **Email:** [ContactBusiness@ftr.com](mailto:ContactBusiness@ftr.com)

## CURRENT BILLING SUMMARY

Local Service from 06/01/16 to 06/30/16

361/972-3234.0

Charge

### Qty Description

#### Basic Charges

2 Business Line - 3 Yr Term	41.00
2 Acc Rec Chrg Multi-Ln Bus	4.72
2 Federal Subscriber Line Charge	14.56
Erate Credit	-3.49
Federal USF Recovery Charge	3.44
Cost of Service Surcharge	.08
2 TX State 911 Equalization Surcharge	.12
2 Municipal Right of Way Surcharge	.96
2 Matagorda County 911 Surcharge	1.00
<b>Total Basic Charges</b>	<b>62.39</b>

#### Non Basic Charges

2 ELC Palacios - Bus	14.00
Other Charges-Detailed Below	8.62
FCA Long Distance - Federal USF Surcharge	1.54
Cost of Service Surcharge	.04
TX St Utility Gross Receipts Assessment Surcharge	.02
<b>Total Non Basic Charges</b>	<b>24.22</b>

#### Toll/Other

Minimum Usage Charge	3.75
Frontier Com of America -Detailed Below	6.25
Other Charges-Detailed Below	2.99
FCA Long Distance - Federal USF Surcharge	1.25
<b>Total Toll/Other</b>	<b>14.24</b>

**TOTAL 100.85**

## \*\* ACCOUNT ACTIVITY \*\*

### Qty Description

### Order Number Effective Dates

1 Federal Primary Carrier Multi Line Charge		
	AUTOCH 6/01	4.31
<b>361/972-2142</b>	<b>Subtotal</b>	<b>4.31</b>
1 Federal Primary Carrier Multi Line Charge		
	AUTOCH 6/01	4.31
1 Carrier Cost Recovery Surcharge	AUTOCH 6/01	2.99
<b>361/972-3234</b>	<b>Subtotal</b>	<b>7.30</b>

**Subtotal 11.61**

## Detail of Frontier Com of America Charges

Toll charged to 361/972-2142

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
1	MAY 02	10:02A	.5	DD	AUSTIN TX (512)322-2802	.04 M
2	MAY 02	11:39A	.5	DD	MITCHELL SD (605)996-0575	.04 M
3	MAY 02	3:35P	.8	DD	ANGLETON TX (979)849-6667	.06 M
4	MAY 02	3:39P	.8	DD	ANGLETON TX (979)849-6667	.06 M
5	MAY 03	3:41P	1.6	DD	TAYLOR TX (512)352-0145	.11 M
6	MAY 04	12:27P	.5	DD	EL CAMPO TX (979)543-2336	.04 M
7	MAY 04	12:55P	.7	DD	CLEVELAND TX (281)659-9814	.05 M
8	MAY 04	12:56P	.9	DD	CLEVELAND TX (281)659-9814	.06 M
9	MAY 04	1:00P	.4	DD	CLEVELAND TX (281)659-9814	.03 M
10	MAY 10	12:35P	.6	DD	AUSTIN TX (512)328-8887	.04 M
11	MAY 10	3:14P	1.5	DD	EL CAMPO TX (979)543-8988	.10 M
12	MAY 10	3:18P	.8	DD	EL CAMPO TX (979)543-8988	.06 M
13	MAY 10	3:20P	.7	DD	EL CAMPO TX (979)543-8988	.05 M
14	MAY 10	4:09P	3.1	DD	EL CAMPO TX (979)543-8988	.20 M
15	MAY 10	4:13P	.3	DD	EL CAMPO TX (979)543-8988	.02 M
16	MAY 11	2:17P	.3	DD	HEMPSTEAD TX (979)221-6187	.02 M
17	MAY 11	2:22P	1.6	DD	HEMPSTEAD TX (979)221-6187	.11 M
18	MAY 11	4:02P	.6	DD	SANANTONIO TX (210)625-3478	.04 M
19	MAY 11	4:05P	1.0	DD	SANANTONIO TX (210)625-3478	.07 M
20	MAY 11	4:07P	.3	DD	SANANTONIO TX (210)625-3478	.02 M

## CUSTOMER TALK

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of \$62.39 by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Effective June 30, 2016, the late payment grace period will expire. Frontier will begin assessing a late payment charge based on the outstanding balance that is not paid by the New Charges Due Date. Please call Customer Service with any questions.

Frontier regularly publishes proposed changes in its rates or terms for basic network services in the Texas Register through the Office of the Secretary of State. Texas Register notices are available online at [www.sos.state.tx.us](http://www.sos.state.tx.us) or by calling Frontier toll-free at 800-921-8101 residential or 800-921-8102 business.

Frontier Communications and its affiliates (collectively "Frontier") would like to offer you products and services that best meet your needs by using information about services you have already purchased from Frontier. To do this, Frontier may use your customer proprietary network information (CPNI), which includes your current services, how you use them, and the related billing of those services to determine which new products or services might best meet your needs. Protecting the confidentiality of your CPNI is your right and our duty under federal law.

You may choose not to allow us to use your CPNI to offer you additional products or services, such as, long distance, High-Speed Internet, or bundled packages. If Frontier's use of your customer information for this purpose is acceptable to you, you do not need to take any action. Your consent to Frontier's use of your CPNI will be inferred after thirty (30) days. If you wish to restrict Frontier's use of your CPNI, you may call 1-877-213-1556 or visit [www.frontier.com/cpni](http://www.frontier.com/cpni).

Even if you consent to Frontier's use of your CPNI, as described above, you can change your mind at any time and contact customer service to make that change. Any restriction of Frontier's use of your CPNI will stay in effect until you notify us otherwise. If you choose to restrict access to your CPNI, your service will not be affected - you will continue to receive the same high quality services from Frontier. You should know that restricting Frontier's use of your CPNI will not eliminate all of our marketing contacts with you. You may still receive marketing contacts that are not based on your restricted CPNI. Frontier takes the privacy of customer information seriously and appreciates the opportunity to provide high quality communications services to you.